



Dear Diamond Plus Guest,

It is our pleasure to welcome you onboard the beautiful *Enchantment of the Seas*.

Your Concierges **Perla** in the Diamond lounge and **Eunise** in the Concierge club are available to assist you with any special request you may have during your cruise vacation.

As a Diamond Plus Member, you have access to both lounges which offer the same amenities and services which are not available to other guests onboard. For your convenience, here is a brief summary of those services:

- Use of the Diamond lounge and Concierge club located on Deck 11.
- Daily continental breakfast served in the Diamond lounge and Concierge club from 8:00 am to 10:00 am.
- Hors d'oeuvres, petit fours and complimentary bar setup served in the Diamond Lounge, every evening from 5:00 pm to 8:30 pm.
- Please also note that you are entitled to 3 complimentary drinks per day, per person (from the Crown & Anchor Drinks menu) from 5:00 pm to 8:30 pm at any of our bars on board, except Specialty Restaurant, Dining Room, Windjammer Café..
- Reservations for any of our Specialty Restaurants, Sports activities, Shore Excursions, Salon and Spa services, Port Shopping, etc.
- Seas pass card discrepancies.

The Diamond lounge and Concierge club is a private area, accessible on a 24-hour basis. You can access both lounges with your Sea Pass card. This is an exclusive benefit for Diamond, Diamond Plus & Pinnacle members only; friends and family not meeting the tier level criteria will not be allowed to utilize the lounge. You may be required to present your SeaPass card at the entrance for confirmation purposes.

Both lounges are designated as a smoke-free area. We respectfully request that guests observe a dress code when visiting the lounges with no swim pool attire allowed and footwear at all times. Guests 21 years and younger must be well behaved and accompanied by a parent or guardian at all times. No alcohol can be served to them only water or soda. **Food & drinks are for consumption within both Diamond and Concierge lounge; no drinks are allowed to take out of the lounge.**

Diamond Plus

Please come and visit us in the Concierge Lounge and Diamond Lounge or contact us if you need any assistance by dialing 4626 (**Perla**) or 6819 (**Eunise**) from any house phone.

We hope you have an incredible time on your vacation.

Sincerely,

Perla Francisco

Eunise Castro

Diamond Concierge

Concierge



EXCLUSIVE ONBOARD SAVINGS FOR DIAMOND PLUS MEMBERS NOW ON YOUR SEAPASS® CARD

Welcome aboard Enchantment of the Seas. Adventure and big savings await! As a Crown & Anchor® Society member, you enjoy exclusive offers all over the ship. It's just one more way to thank you for your loyalty. As your Loyalty Ambassador, I'm happy to help with all your Crown & Anchor Society questions and needs. Stop by and see me at my desk on Deck 5. It's great to have you onboard again. Welcome back!

Sincerely,
Anastasia Dragutan
Loyalty Ambassador

It is simple! At time of purchase, provide your SeaPass® card for payment for your offers to be applied! Offers are valid for only one transaction and only for the duration of this cruise. Offers applicable to select merchandise and services and cannot be used in conjunction with any other discounts or promotional programs.

As well we would like to kindly advise you, that you can request your state room attendant for your C&A bathrobe, for on board usage only. Don't forget to tell the staff what benefit you would like to use. Happy cruising!

**Please Note: these offers and discounts cannot be redeemed at Royal Caribbean's private destinations Labadee, Haiti or Coco Cay, Bahamas, or at any other port outside the ship.*

Wine & Dine

Dine in a Specialty Restaurant on first or second night of your cruise and the second cover charge is **FREE!** (NOT applicable to a la carte Specialty Dining Restaurants)

Buy any wine, beer or soda by the glass and **get a second FREE**

Purchase any glass of wine, beer or soda and receive a **25% discount**

One complimentary non-alcoholic specialty coffee drink with the purchase of dinner in any specialty restaurant

30% OFF on the Deluxe Beverage Package only.

Entertainment
Three **FREE** Spin to Win at the Casino

Buy a Bingo Package and Get **6 FREE** Jackpot Cards (Not available on Win a Suite, Free Cruise or final Bingo Jackpot Sessions)

2 FREE DAYS of SURF Internet use or **\$45.98** off of any Internet purchase. (Valid for ONE device and two individual 24 consecutive hour sessions)

Shopping

20% OFF one tuxedo rental package (Offer applies to only one tuxedo rental package. Discount doesn't apply to shoe rental)

Spend \$25 USD or more on Royal Caribbean logo products and receive **15% OFF**. Excludes: fine jewelry brands, trunk show merchandise and best buys. Does not apply to one day specials.

FREE any size photo of your choice from your existing printed photograph selection. (Standard events only) All photos must be selected from your original, already printed pictures, found on display in the Photo Gallery. The card holder must be in the pictures in order for this offer to be valid.

Get **10% OFF** a Digital Photo Package or Photobook

Get **20% OFF** any spa or salon service (Does not apply with other discounts)

Book a signature spa service while in port and receive a **complimentary add on treatment**

Stateroom phone discount of **\$2 per minute**.

SP#4
Stateroom#8622
Dennis De Fendi & Suzanne De
Fendi